



## National Initiative VII

# Summative Presentation Cohort Five

# Cohort Five Presenter



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# Cohort Five – Program/Education

HealthPartners, Minneapolis, MN

Designing a Teaming Framework to Align Training to Patient Care Outcomes

Main Line Health, Bryn Mawr, PA

Nurturing Collaborative Skills in the Clinical Learning Environment

Monmouth Medical Center,

Long Branch, NJ

Interprofessional Teaming to Address Hand Hygiene

Ochsner Health System,

New Orleans, LA

Teaming on Labor and Delivery

Our Lady of the Lake Regional

Medical Center, Baton Rouge, LA

Incorporating Lessons Learned to Increase Participation and Engagement in Interdisciplinary Huddles within Surgical Units

Aurora Health Care – GME,

Milwaukee, WI

Using Crisis Response Mock Drills to Prepare Leaders and Enhance Policies

Aurora Health Care – Radiology,

Milwaukee, WI

Radiation Exposure, Reduction Techniques, and Standardization of Swallow Study Evaluations

# What did you hope to accomplish? Themes

- Training
  - > Use of Medical Improv to improve teaming
  - > Interprofessional Conferences to improve teaming efficacy.
  - > Mock Drills to enhance team response to prevent suicide
- Quality
  - > Addressing hand hygiene using IP teams
  - > IP Rounding to improve patient safety
  - > Implementation of radiation safety for team members
- Communication
  - > Efficiency and situation awareness of team members by enhancing communication through checklists



[jssuni.edu.in](http://jssuni.edu.in)

# What were you able to accomplish?

- Teaming Framework developed for training
- Interprofessional education conferences
- Enhanced training to promote staff safety
- Established work groups and pilots
- Debriefing as a way to improve process- use of PDSA
- Mock Drills to bring policies to life
- Spread of success to other areas/departments
- Enhanced engagement of teams
- Improved patient outcomes related LOS, experience, harm reduction
- Identification of safety issues and need for sustained education and training



[forbes.com](https://www.forbes.com)

# Knowing what you know now, what might you do differently?



[dakotabusinesslending.com](http://dakotabusinesslending.com)

- Equal representation and more diverse team member participation
- Empowering others to speak up
- Scope and focus are important
- Plan for uncertainty
- Virtual meetings can assist in participation of members
- Advocate for technical resources earlier
- Plan to scale up
- Teaming might differ in crisis compared to routine care

# What does your CEO need to know to help keep your work sustainable?



[em-views.com](http://em-views.com)

- Establishing responsibility for work going forward- roles are clear and sustainable
- How the work can be incorporated into existing practices and expanded to new settings
- Importance of practices as a part of culture change eg hand hygiene
- Investment in resources/technology to enhance communication can facilitate desired outcomes
- Employing active methods of learning to gain understanding of complicated and high risk issues
- Support and engagement from all levels of leadership and clinical practice are important to sustain the teaming approach